





# How To Read Your Bill

## Texas Residential Customers

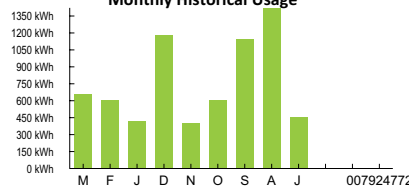
- 1 Bill Account Number:**  
Your Bill Account Number is a 10-digit number that is unique to each account you have with XOOM Energy. You will need this Bill Account Number if you ever call into XOOM Energy Customer Care.
- 2 Previous Balance:**  
The amount of your previous bill that is still unpaid.
- 3 Contact Information:**  
If you have questions regarding your bill, you can reach XOOM Energy by phone, email or online.
- 4 Total Current Charges:**  
The amount that you now owe, after we apply any taxes, adjustments and/or prior payments to your account.
- 5 Due Date:**  
After this date, your payment would be past due.
- 6 Remittance Address:**  
Please send payment to this address.
- 7 Payment Amount:**  
Please enter the amount of your payment.



**1** Bill Date: 06/05/15  
Bill Account Number: 9999999999  
Invoice Number: 151560006734223



**Monthly Historical Usage**



The average price you paid for electric service this month: **\$0.119 per kWh**

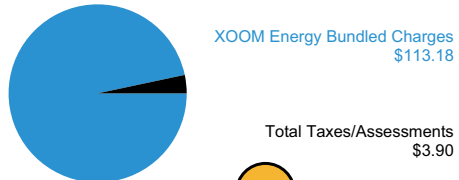
**2** Previous Bill Amount: \$83.34  
Payment Received: \$-83.34  
Balance Forward: \$0.00  
Current Charges: \$117.08  
Total Amount Due: \$117.08

**4** **\$117.08** Is Due On **06/29/15** **5**




**Please note our mailing address has changed.**


Please mail payments to:  
XOOM Energy Texas, LLC  
Accounts Receivable  
P.O. Box 650411  
Dallas, TX 75265-0411

**3** **Current Charges Summary**



**3** Total Taxes/Assessments \$3.90

Questions about your bill |  Customer Service Hours M - F 8:00 AM - 9:00 PM EST |  Phone 1-888-997-8979 |  Online myxoomenergy.com




P.O. Box 650411  
Dallas, TX 75265-0411

Bill Account Number: 9999999999

**7** **\$117.08** Is Due On **06/29/15**

Payment Amount

**6**   
XOOM Energy Texas, LLC  
P.O. Box 650411  
Dallas, TX 75265-0411

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XEIN - XOOM\_INVWFD  
58285 - 0000002  
1 012



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## Texas Residential Customers

- 8 Utility Contact Information:**  
Name and phone number of your local utility. You should call this number in case of an emergency.
- 9 ESI ID Number:**  
Unique number assigned to your account by the utility.
- 10 Billing Period:**  
The time period associated with your bill charges.
- 11 Commodity Charge:**  
Amount and rate of electricity used in the billing period.
- 12 Base Charge:**  
Monthly fee to cover the administrative costs associated with your bill charges.

Bill Date: 06/05/15  
 Bill Account Number: 9999999999  
 Invoice Number: 151560006734223

**GENERAL INFORMATION**

This bill may reflect a change in the variable price pursuant to your Terms of Service document and Electricity Facts Label. To obtain information about the price that will apply on the next bill, please call XOOM Energy Customer Service at 1-888-997-8979.

**Bill Payment Assistance Program**  
XOOM Energy is pleased to support this program that helps pay the utility bills of those in need. If you would like to donate, please send a check, made payable to XOOM Energy, to the following XOOM Energy Texas Attn: Bill Payment Assistance 11208 Statesville Rd #200 Huntersville, NC 28078

**Right to Dispute Bill**  
If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact XOOM Energy at 1-888-997-8979. If you are not satisfied with the decision or do not receive a decision within 21 days, you have the right to appeal to the Public Utility Commission of Texas, Customer Protection Division, P.O. Box 13326, Austin, TX 78711-3326; Telephone (512) 936-7120 or in Texas (toll-free) 1-888-782-8477, fax (512) 936-7003, e-mail address: customer@puc.texas.gov, Internet website address: www.puc.texas.gov, TTY (512) 936-7136, and Relay Texas (toll-free) 1-800-735-2989.

XOOM Energy Texas LLC  
 PUCT Certificate# 10203  
 717 Main Street Suite 2  
 Midlothian, Texas 76065

**8** Power outages and other electrical emergencies, call AEP Central (CPL) at 877-373-4858

**9** ESID: 11111111111111111111  
 Service Address: 123 XOOM WAY  
 XOOM TX 12345

**10** Charges for Billing Period: 04/21/15 to 05/22/15

**Summary of Meter Usage**

Previous meter read	Current meter read	Total Usage	Usage Type	Beg Read	End Read	Multiplier
04/21/15	05/22/15 119337538	949	kWh	20,890	21,839	1

**12** **XOOM Energy Texas Charges**

Energy Service - 949 kWh Total @ 11.4 cents/kWh	<b>\$113.18</b>
Base Charge	\$108.19
	\$4.99

**11** **Taxes /Assessments**

City Sales Tax	\$1.45
Gross Receipts Reimb.	\$2.26
PUC Assessment	\$0.19
<b>Total Charges for this billing period</b>	<b>\$117.08</b>